Los Angeles

ACCESSIBILITY INFORMATION AND STATEMENT

Los Angeles Tourism & Convention Board (Los Angeles Tourism) is committed to providing a digital experience that is accessible to all audiences, regardless of technology or ability. As part of this effort, Los Angeles Tourism is dedicated to increasing the accessibility and usability of its website discoverlosangeles.com (the "Website"), and therefore adhere to the available standards and guidelines.

Los Angeles Tourism strives to design, develop, and operate its Website to conform with generallyrecognized and accepted guidelines and/or standards for website accessibility (the "Standards"). While these Standards may change and/or evolve over time, they are currently best represented by the World Wide Web Consortium's Web Content Accessibility Guidelines 2.1 at Levels A and AA ("WCAG 2.1").

Partnering with Siteimprove[®] Intelligence Platform, Los Angeles Tourism continues to take the necessary steps to achieve substantial conformance with WCAG 2.1. Siteimprove[®] online Academy provides training to team members on an ongoing basis regarding accessible website design and maintenance. The Website is also regularly assessed via the use of assistive technology (such as screen readers and screen magnifiers), and manual and automated testing performed by Siteimprove and the Los Angeles Tourism & Convention Board internal team.

Contact Los Angeles Tourism & Convention Board with Your Accessibility Questions/Feedback

Please be mindful that our efforts are ongoing. Should you experience any difficulty in accessing discoverlosangeles.com, have any questions, feedback, or concerns about the accessibility of any Web pages, please contact us at <u>accessibility@latourism.org</u> and/or 213 372-1107. If you do encounter an accessibility issue, please be sure to specify the Web page/URL in your email, and we will make all reasonable efforts to address your concerns.